

# VILLAGE OF BALSAM LAKE

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404 MAIN STREET ♦ PO BOX 506  
BALSAM LAKE, WI 54810  
OFFICE 715-485-3424 ♦ FAX 715-485-9339  
EMAIL: [voblde@lakeland.wi](mailto:voblde@lakeland.wi)

The purpose of this letter is to advise you of important changes to the contracted refuse collection service for the Village of Balsam Lake. Refuse is billed to customers monthly on the same bill as the water and sewer. Most refuse is picked up curbside every Thursday of the month with some streets picked up curbside every Monday of the month. Please call the Village of Balsam Lake office for refuse information or changes at 715-485-3424. The Village office is open Monday through Friday 7:00 a.m. to 4:00 p.m.

As you are aware, Waterman Recycling & Disposal LLC has been our service provider for several years. Beginning January 1<sup>st</sup>, 2025, the price for refuse service will increase. This is due to higher fuel and labor costs to Waterman Sanitation. In addition, there will be a 3% fee increase per cart each year through the contracted end year of 2030.

## Schedule Refuse Rates Starting January 1<sup>st</sup>, 2025

35 Gallon- \$19.67/month  
64 Gallon- \$19.67/month  
96 Gallon- \$22.40/month

### General Information:

1. Refuse containers must be placed at the curb by 6:00 a.m. on the date they are scheduled to be picked up, but not more than a day in advance of the scheduled collection. The empty containers must be removed from the curb within 12 hours after collection.
2. As of October 1<sup>st</sup>, 2022, to be considered a seasonal refuse account the homeowners' water must be shut off at the curb to discontinue refuse service during that period. If you keep your water turned on all year, your account will not be considered seasonal. To schedule an appointment to shut off water services, please phone the Village at 715-485-3424. We do ask you to give a 48 hour notice.
3. Recycling is available at the Balsam Lake Disposal Plant located at 901 Old Main Street. The Disposal Plant will be open from 8:00 am to 6:00 pm daily, unless otherwise noted.